

# MONOGRAM LIMITED WARRANTY

## Monogram.com

All warranty service is provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service online, visit us at [monogram.com/contact](http://monogram.com/contact). In Canada, visit [monogram.ca](http://monogram.ca).

**Servicing your appliance may require the use of the onboard data port for diagnostics. This gives a Monogram Factory Service technician the ability to quickly diagnose any issues with your appliance and helps Monogram improve its products by providing Monogram with information on your appliance. If you do not want your appliance data to be sent to Monogram, please advise your technician NOT to submit the data to Monogram at the time of service.**

For the period of	Monogram Appliances will replace
<b>Limited two-year warranty</b>	For two years from date of original purchase, we will provide, free of charge, parts and service labor in your home to repair or replace any part of the appliance that fails because of a manufacturing defect.
<b>Limited five-year warranty</b>	For five years from the date of original purchase, we will provide, free of charge, replacement gas surface burners if they fail in normal household use. (The grill, griddle and oven burners are not included.) You pay for the service trip to your home and all service labor charges.
<b>Limited lifetime warranty</b>	For the lifetime of the gray porcelain enamel oven racks, we will provide, free of charge, replacement racks if they fail in normal household use. You pay for the service trip to your home and all service labor charges.

## What Monogram will not cover:

- Service trips to your home to teach you how to use the product.
- Discoloration of the griddle plate or oven racks.
- Chipping of porcelain enamel grates or oven racks.
- Replacement of house fuses or resetting of circuit breakers.
- Incidental or consequential damage caused by possible defects with this appliance.
- Damage after delivery.
- Damage to the product caused by accident, fire, floods or acts of God.
- Product damage or failure of the product if it is abused, misused, used for other than the intended purpose, or used commercially.
- Improper installation, delivery or maintenance.  
If you have an installation problem, contact your dealer or installer. You are responsible for providing adequate electrical, gas, exhausting and other connecting facilities as described in the Installation Instructions provided with the product.
- Product not accessible to provide required service.

### EXCLUSION OF IMPLIED WARRANTIES

Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

This limited warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by an Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized Service location. In Alaska, the limited warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

**Warrantor: GE Appliances, a Haier company  
Louisville KY,40225**

**Warrantor in Canada: MC Commercial Inc.  
Burlington, ON L7R 5B6**

Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.