Owner's Manual

Dishwasher ZBD1850 ZBD1870



Consumer Information

Dishwasher

Introduction Your new Monogram dishwasher makes an eloquent statement of style, convenience and kitchen planning flexibility. Whether you chose it for its purity of design, practical features or assiduous attention to detail—or for all of these reasons—you'll find that your Monogram dishwasher's superior blend of form and function will delight you for years to come.

The information on the following pages will help you operate and maintain your dishwasher properly.

If you have any other questions, visit our Website at: monogram.com

Contents

Appliance Registration	8, 22-24
Care and Cleaning	. 16–18
Consumer Services	3, 24
Model and Serial Number Location	3
Operating Instructions	. 10–15
Control Panel and Operation	10-13
Water Temperature	
Rinse Agent	
Detergents	
Dishwasher Racks	. 14, 15

Problem Solver	. 19–21
Safety Instructions	4-9
Warranty (US)	22
Warranty (Canada)	23

Consumer Information

Before using your dishwasher	Read this manual carefully. It is intended to help you operate and maintain your new dishwasher properly. Keep it handy for answers to your questions.	If you don't understand something or need more help, there is a list of toll-free consumer service numbers included on the Consumer Services page in the back section of this manual. OR Visit our Website at: monogram.com
Write down the model & serial numbers	You can locate your model and serial numbers on the tub wall just inside the door.	Before sending in the card, please write these numbers here: Model Number Serial Number Use these numbers in any correspondence or service calls concerning your dishwasher.
If you received a damaged dishwasher	Immediately contact the dealer (or builder) that sold you the dishwasher.	
Save time & money	Before you request service, check the Problem Solver in the back of this manual.	It lists causes of minor operating problems that you can correct yourself.
lf you need service	To obtain service, see the Consumer Services page in the back of this manual. We're proud of our service and want you to be pleased. If for some reason you are not happy with the service you receive, here are steps to follow for further help. FIRST, contact the people who serviced your appliance. Explain why you are not pleased. In most cases, this will solve the problem. NEXT, if you are still not pleased, contact us on our website, write all the details—including your phone number—or write to: Manager, Customer Relations GE Appliances Appliance Park Louisville, KY 40225	3

IMPORTANT SAFETY INFORMATION READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

AWARNING For your safety, the information in this manual must be followed to minimize the risk of fire, explosion, electric shock, and to prevent property damage, personal injury, or death.

AWARNING PROPER INSTALLATION AND MAINTENANCE

This dishwasher must be properly installed and located in accordance with the Installation Instructions before it is used. If you did not receive an Installation Instructions sheet with your dishwasher, you can receive one by visiting our Website at **GEAppliances.com**. In Canada, **visit www.GEAppliances.ca**.

- Connect the dishwasher/appliance to a grounded metal, permanent wiring system; or run an equipment-grounding conductor with the circuit conductors and connect to the equipment-grounding terminal or lead of the appliance.
- Improper connection of the equipment-grounding conductor can result in a risk of electric shock.
 Check with a qualified electrician or service representative if you are in doubt whether the appliance is properly grounded.
- Dispose of discarded appliances and shipping or packing material properly.

- Do not attempt to repair or replace any part of your dishwasher unless it is specifically recommended in this manual. All other servicing should be referred to a qualified technician.
- Use only cord kit WX09X70910 or hard-wire to building electrical. Failure to follow this instruction, could result in risk of fire and personal injury.
- To minimize the possibility of electric shock, disconnect this appliance from the power supply before attempting any maintenance.

NOTE: Turning the dishwasher off does not disconnect the appliance from the power supply. We recommend having a qualified technician service your appliance.

AWARNING WHEN USING YOUR DISHWASHER, FOLLOW BASIC PRECAUTIONS, INCLUDING THE FOLLOWING:

- Use this appliance only for its intended purpose as described in this Owner's Manual.
- Use only detergents or wetting agents recommended for use in a dishwasher and keep them out of reach of children. Using a detergent that is not specifically designed for dishwashers will cause the dishwasher to fill with suds.
- Locate sharp items so that they are not likely to damage the door seal.
- Load sharp knives with the handles up to reduce the risk of cut-type injuries.
- Do not wash plastic items unless marked dishwasher safe or the equivalent. For plastic items not so marked, check the manufacturer's recommendations.

- Do not touch the heating element during or immediately after use.
- Do not operate your dishwasher unless all enclosure panels are properly in place.
- Do not tamper with controls.
- Do not abuse, sit on or stand on the door or dish rack of the dishwasher.
- To reduce the risk of injury, do not allow children to play with, on or inside this appliance at any time.
- Do not store or use combustible materials including gasoline or other flammable liquids or vapors in the vicinity of this or any other appliance.
- Small parts, such as rack clips and filter retaining posts, can be a choke hazard to small children if removed from the dishwasher. Keep out of reach of small children.

IMPORTANT SAFETY INFORMATION READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

AWARNING WATER HEATER SAFETY

Under certain conditions, hydrogen gas may be produced in a water heater that has not been used for two or more weeks. HYDROGEN GAS IS EXPLOSIVE.

If the hot water has not been used for two or more weeks, prevent the possibility of damage or injury by turning on all hot water faucets and allowing them to run for several minutes. Do this before using any electrical appliance connected to the hot water system. This simple procedure will allow any built-up hydrogen gas to escape. Since the gas is flammable, do not smoke, use an open flame, or use the appliance during this process.

AWARNING RISK OF CHILD ENTRAPMENT

PROPER DISPOSAL OF THE DISHWASHER

Junked or abandoned dishwashers are dangerous...even if they will sit for "just a few days." If you are getting rid of your dishwasher, please follow the instructions below to help prevent accidents.

- Do not allow children to play with, on, or inside this or any discarded appliance.
- Take off the door of the washing compartment or remove the latch by removing the screw from the latch receiver inside the tub (as shown).



ACAUTION TO PREVENT MINOR INJURY AND PROPERTY DAMAGE

- During or after wash cycle, contents may be hot to the touch. Use care before handling.
- Close supervision is necessary if this appliance is used by or near children. Do not allow children to play around the dishwasher when closing the door, closing the upper rack, or while vertically adjusting the upper rack due to the possibility of small fingers being pinched.
- Non-Dishware Items: Do not wash items such as electronic air cleaner filters, furnace filters and paint brushes in your dishwasher. Damage to the dishwasher and discoloration or staining of the dishwasher may result.
- Load light-weight, plastic items so they do not become dislodged and drop to the bottom of the dishwasher—they might come into contact with the heating element and be damaged.

ACAUTION ELECTRICAL REQUIREMENTS

- This appliance must be supplied with 120V, 60 Hz, and connected to an individual, properly grounded branch circuit, protected by a 15 or 20 amp circuit breaker or time-delay fuse.
- If the electric supply provided does not meet the above specifications, it is recommended that a licensed electrician install an approved outlet.
- Your dishwasher circuit should not be used for any other appliance while the dishwasher is in operation as the dishwasher requires the full capacity of the circuit.

- If your dishwasher is connected to a wall switch, ensure that the switch is on prior to use.
- If you choose to turn the wall switch off between wash cycles, allow 5-10 seconds after turning the switch on before touching **Start** to allow the control to initialize.
- Use only powder, Cascade[®] Platinum ActionPacs[™], liquid detergents or rinse agents recommended for use in a dishwasher and keep them out of the reach of children. Cascade[®] Platinum ActionPacs[™] Automatic Dishwashing Detergent, and Cascade[®] Platinum Rinse Aid[™] rinse agents have been approved for use in all GE Appliances dishwashers.

READ AND SAVE THESE INSTRUCTIONS

CONSIGNES DE SÉCURITÉ IMPORTANTES LIRE TOUTES LES CONSIGNES AVANT D'UTILISER L'APPAREIL

AVERTISSEMENT Pour votre sécurité, veuillez suivre les directives données dans le présent manuel afin de réduire au minimum les risques d'incendie, d'explosion et de chocs électriques et prévenir tout dommage et blessure grave ou mortelle.

AAVERTISSEMENT INSTALLATION ET ENTRETIEN APPROPRIÉS

Ce lave-vaisselle doit être correctement installé, en conformité avec les directives d'installation fournies, avant d'être utilisé. Si vous n'avez pas reçu les directives d'installation avec votre appareil, vous pouvez vous les procurer en visitant notre site Web à l'adresse **www.electromenagersge.ca**.

- Cet appareil doit être relié à un système de câblage électrique permanent en métal, mis à la terre.
 Sinon, un fil de mise à la terre pour appareillage doit être installé et raccordé à la borne ou au fil de mise à la terre de l'appareil.
- Un raccordement incorrect du fil de mise à la terre peut présenter un risque d'électrocution. Consultez un électricien ou un technicien qualifié si vous n'êtes pas certain que l'appareil est correctement mis à la terre.
- Veuillez vous débarrasser de la façon appropriée de vos vieux électroménagers et des matériaux d'emballage ou d'expédition.
- Ne tentez pas de réparer ou de remplacer une pièce quelconque de votre lave-vaisselle, à moins que cela ne soit spécifiquement recommandé dans le présent manuel. Confiez toutes les autres réparations à un technicien qualifié.
- Utilisez uniquement un nécessaire de cordon électrique WX09X70910 ou câblez directement sur le circuit électrique du domicile. L'omission d'observer cette instruction peut causer un risque d'incendie ou de blessure.
- Pour réduire au minimum les risques d'électrocution, débranchez l'appareil de sa source d'alimentation avant d'en effectuer l'entretien.

REMARQUE : Le fait d'arrêter le lave-vaisselle ne coupe l'alimentation électrique de l'appareil. Nous vous recommandons de confier la réparation de votre électroménager à un technicien qualifié.

AVERTISSEMENT LORS DU FONCTIONNEMENT DE VOTRE LAVE-VAISSELLE, PRENEZ LES PRÉCAUTIONS DE BASE, NOTAMMENT LES SUIVANTES :

- N'utilisez cet appareil que pour l'usage pour lequel il a été conçu, comme expliqué dans le présent manuel.
- Utilisez uniquement un détergent ou un agent mouillant recommandés pour utilisation dans un lave-vaisselle et tenez-les à l'écart des enfants. L'utilisation d'un détergent non conçu pour les lavevaisselles peut provoquer la formation de mousse.
- Placez les articles coupants de manière à ce qu'ils n'endommagent pas le joint d'étanchéité de la porte.
- Placez dans le panie r à couverts les couteaux tranchants le manche vers le haut afin de réduire les risques de coupures.
- Ne lavez pas les articles en plastique à moins qu'ils ne portent la mention « Lavable au lave-vaisselle » ou l'équivalent. Si certains articles en plastique ne portent pas cette mention, reportez-vous aux recommandations du fabricant.
- Ne touchez pas à l'élément chauffant pendant ou immédiatement après le fonctionnement de l'appareil.

- Ne faite pas fonctionner le lave-vaisselle si tous les panneaux de la carrosserie n'ont pas été correctement réinstallés.
- Ne modifiez pas le fonctionnement des commandes.
- Abstenez-vous de vous asseoir, de vous accrocher ou de vous tenir sur la porte ou le panier du lavevaisselle, ou d'en faire un emploi abusif de toute autre manière.
- Pour réduire le risque de blessure, ne laissez pas les enfants jouer avec l'électroménager, grimper dessus ou s'y introduire.
- Ne rangez ni n'utilisez des matières combustibles, y compris de l'essence ou d'autres liquides ou vapeurs inflammables, à proximité de cet appareil ou de tout autre.
- Les petites pièces, telles qu'attaches de panier et tiges de retenue de filtre, représentent un risque d'étouffement pour les jeunes enfants si elles sont retirées du lave-vaisselle. Gardez-les à l'écart des jeunes enfants.

LIRE ET CONSERVEZ CES DIRECTIVES

CONSIGNES DE SÉCURITÉ IMPORTANTES LIRE TOUTES LES CONSIGNES AVANT D'UTILISER L'APPAREIL

▲AVERTISSEMENT SÉCURITÉ DU CHAUFFE-EAU

Dans certaines conditions, il peut se former de l'hydrogène dans un chauffe-eau qui n'a pas été utilisé pendant deux semaines ou plus. L'HYDROGÈNE EST UN GAZ EXPLOSIF.

Si vous n'avez pas utilisé votre chauffe-eau pendant deux semaines ou plus, ouvrez tous les robinets d'eau chaude et laissez couler l'eau pendant plusieurs minutes afin de réduire les risques de dommages matériels ou de blessures. Prenez cette précaution avant même d'utiliser un électroménager raccordé au chauffe-eau pour éliminer l'hydrogène qui pourrait s'y être accumuléé. Puisqu'il s'agit d'un gaz inflammable, ne fumez pas ou n'utilisez pas une flamme nue ou un électroménager au cours de ce processus.

AVERTISSEMENT RISQUE DE SUFFOCATION POUR UN ENFANT COINCÉ À L'INT RIEUR DE L'APPAREIL

ÉLIMINATION APPROPRIÉE DU LAVE-VAISSELLE

Les lave-vaisselle jetés ou abandonnés sont dangereux... même si vous ne les laissez là que pour quelques jours. Si vous voulez jeter votre lave-vaisselle, veuillez suivre les directives ci-dessous pour éviter les accidents.

- Ne laissez pas les enfants jouer avec, sur, le lave-vaisselle, ou à l'intérieur de celui-ci ou de tout autre électroménager mis aux rebuts.
- Enlevez la porte du compartiment de lavage ou enlevez le verrou en ôtant le vis du loquet à l'intérieur de la cuve (comme illustré).



Porte

loquet

verrou

ATTENTION POUR ÉVITER LES BLESSURES MINEURES OU LES DOMMAGES MATÉRIELS

- Pendant ou après le cycle de lavage, le contenu peut s'avérer très chaud au toucher. Manipulez-le avec soin.
- Une surveillance attentive est nécessaire lorsque cet appareil est utilisé par ou près des enfants. Ne laissez pas les enfants jouer à proximité du lavevaisselle lorsque vous la fermeture de la porte, la fermeture de la crémaillère supérieure, ou tout réglage en hauteur du panier supérieur afin d'éviter que leurs petits doigts se coincent.
- Articles autres que la vaisselle : ne lavez pas dans le lave-vaisselle des articles comme des filtres de purificateur d'air, des filtres de systèmes de chauffage ou des pinceaux. Vous pourriez endommager le lave-vaisselle et provoquer une décoloration ou des taches dans l'appareil.
- Placez les articles légers en plastique de manière qu'ils ne se déplacent pas ou ne tombent pas au fond de l'appareil—ils pourraient entrer en contact avec l'élément chauffant, ce qui pourrait les endommager.

ATTENTION EXIGENCES ÉLECTRIQUES

- Cet appareil électroménager doit être alimenté par du courant de 120V, 60 Hz, et branchéà un circuit de dérivation bien mis à la terre, protégé par un fusible à retardement ou un disjoncteur de 15 ou 20 ampéres.
- Si l'alimentation électrique fournie ne remplit pas les

caractéristiques ci-dessus, nous vousrecommandons de faire installer par un électricien qualifié une bonne prise.

 Le circuit de votre lave-vaisselle ne doit être utilisépar aucun autre appareil électroménager quandle lavevaisselle fonctionne, car le lave-vaissellenécessite toute la capacité du circuit.

AVIS

- Si votre lave-vaisselle est branché sur un circuit relié à un interrupteur mural, assurez-vous d'actionner celui-ci avant d'utiliser votre appareil.
- Si vous fermez l'interrupteur mural entre les cycles de lavage, attendez de 5 à 10 secondes après avoir ramené l'interrupteur à marche avant d'appuyer sur la touche **Start** (Marche) pour permettre aux commandes de se réinitialiser.
- N'utilisez que les détergents et agents de rinçage liquides, en poudre ou en tablette ou les Cascade[®] Platinum ActionPacs[™] recommandés pour les lavevaisselle et gardez-les hors de la portée des enfants. Les détergents pour lave-vaisselle Cascade[®] Platinum ActionPacs[™] et les agents de rinçage Cascade[®] Platinum Rinse Aid[™] sont approuvés avec les lave-vaisselle GE Appliances.

LIRE ET CONSERVEZ CES DIRECTIVES

INFORMACIÓN IMPORTANTE DE SEGURIDAD LEA TODAS LAS INSTRUCCIONES ANTES DE USAR

ADVERTENCIA Para su seguridad, siga las instrucciones de este manual a fin de minimizar riesgos de incendio, explosión, descargas eléctricas, y para evitar daños en su propiedad, lesiones personales o la muerte.

AADVERTENCIA INSTALACIÓN Y MANTENIMIENTO ADECUADOS

Esta lavadora se deberá instalar y ubicar de acuerdo con las Instrucciones de Instalación antes de ser usada. Si no recibió una ficha de Instrucciones de Instalación con su lavavajillas, podrá acceder a una visitando nuestro sitio web en **GEAppliances.com**.

- Conecte el lavavajillas/ electrodoméstico a un sistema de cableado de metal permanente con conexión a tierra o se debe tender un conducto para la conexión a tierra del equipo con los conductores del circuito y conectado al terminal de tierra del equipo o al conductor de suministro del electrodoméstico.
- Una conexión inapropiada del conductor de conexión a tierra del equipo puede provocar riesgos de descargas eléctricas. Consulte a un electricista calificado o personal del servicio técnico si tiene dudas de que el electrodoméstico se encuentre conectado a tierra apropiadamente.
- Deshágase de forma correcta de electrodomésticos y materiales de envío o embalajes descargados.

- No intente reparar o reemplazar ninguna parte de la cocina, a menos que se lo recomiende específicamente en este manual. Cualquier otra reparación deberá ser realizada por un técnico calificado.
- Use sólo el kit de cables WX09X70910 o cables duros para la conexión eléctrica. Si no se siguen estas instrucciones, se pueden producir riesgos de incendio y lesiones personales.
- A fin de minimizar la posibilidad de descargas eléctricas, desconecte este electrodoméstico del suministro de corriente antes de intentar cualquier mantenimiento.

NOTA: Apagar el lavavajillas no desconecta el electrodoméstico del suministro de corriente. Le recomendamos que el servicio técnico de su electrodoméstico sea realizado por un técnico calificado.

▲ADVERTENCIA AL USAR SU LAVAVAJILLAS, SIGA LAS PRECAUCIONES BÁSICAS, INCLUYENDO LO SIGUIENTE:

- Use este electrodoméstico sólo para su propósito original, como se describe en el Manual del Propietario.
- Use sólo detergentes o agentes humectantes recomendados para use con un lavavajillas y mantenga los mismos fuera del alcance de los niños. El uso de un detergente que no esté diseñado específicamente para lavavajillas hará que este último se llene de agua con jabón.
- Ubique artículos puntiagudos de modo que no haya posibilidades de daños sobre el sellador de la puertal.
- Cargue los cuchillos puntiagudos con los mangos hacia arriba, a fin de reducir el riesgo de lesiones por cortes.
- No lave productos de plástico, a menos que contengan una marca de seguridad en lavavajillas o su equivalente. Cuando se trate de productos de plástico que no estén marcados de esta manera, consulte las recomendaciones del fabricante.
- No toque el elemento de calefacción durante o inmediatamente después del uso.

- No use su lavavajillas a menos que todos los paneles de cercamiento estén correctamente en sus lugares.
- No manipule indebidamente los controles.
- No abuse, no se siente, no se sostenga ni se pare sobre la puerta o la bandeja del plato del lavavajillas.
- A fin de reducir el riesgo de incendios, no permita que los niños jueguen con, sobre o dentro de este electrodoméstico en cualquier momento.
- No guarde ni use materiales combustibles, incluyendo gasolina u otros líquidos o vapores inflamables cerca de éste o de otros electrodomésticos.
- Las piezas pequeñas, tales como los sujetadores de estantes y los pivotes de retención de filtros, pueden generar riesgos de asfixia en niños pequeños si son retirados del lavavajillas. Mantenga los mismos fuera del alcance de los niños pequeños.

LEA Y GUARDE ESTAS INSTRUCCIONES

INFORMACIÓN IMPORTANTE DE SEGURIDAD LEA TODAS LAS INSTRUCCIONES ANTES DE USAR

AADVERTENCIA SEGURIDAD DEL CALENTADOR DE AGUA

Bajo ciertas condiciones, se podrá producir gas de hidrógeno en un calentador de agua que no fue usado por dos semanas o más. EL GAS DE HIDRÓGENO ES UN EXPLOSIVO.

If the hot water has not been used for two or more weeks, prevent the possibility of damage or injury by turning on all hot water faucets and allowing them to run for several minutes. Do this before using any electrical appliance connected to the hot water system. This simple procedure will allow any built-up hydrogen gas to escape. Since the gas is flammable, do not smoke, use an open flame, or use the appliance during this process.

ADVERTENCIA RIESGO DE QUE UN NIÑO QUEDE ATRAPADO

FORMA ADECUADA DE DESCARTAR EL LAVAVAJILLAS

Los lavavajillas tirados o abandonados son peligrosos...incluso aunque se conserven por "sólo unos pocos días". Si se deshará de su lavavajilla, siga las siguientes instrucciones a fin de evitar accidentes.

- No permita que los niños jueguen con, en, o dentro de éste o cualquier electrodoméstico que haya descartado.
- Retire la puerta del compartimiento de lavado o quite la traba, retirando los tornillo del receptor de la traba dentro de la tina (como se muestra).

Al retirar el tornillo, sostenga la tuerca en la parte superior del lavavajillas.



A PRECAUCIÓN A FIN DE EVITAR LESIONES MENORES Y DAÑOS SOBRE LA PROPIEDAD

- Durante o después del ciclo de lavado, es posible que los contenidos estén calientes al tacto. Tenga cuidado antes de tomar los mismos.
- Se deberá estar especialmente atento si el electrodoméstico es usado por niños o se encuentra cerca de los mismos. No permita que los niños jueguen alrededor del lavavajillas cerrar la puerta, cerrar la bandeja superior, o mientras verticalmente ajustando la rejilla superior debido a la posibilidad de que sus dedos pequeños sean presionados.
- Productos que no sean utensilios: no lave artículos tales como filtros electrónicos de limpieza con aire, filtros de horno y brochas de pintura en su lavavajillas. Se podrán producir daños, descoloración o manchas sobre el lavavajillas.
- Cargue artículos de plástico livianos, de modo que no sean desplazados ni caigan al fondo del lavavajillas – es posible que entren en contacto con el calentador y sean dañados.

APRECAUCIÓN REQUISITOS ELÉCTRICOS

- Este electrodoméstico deberá ser provisto con 120V, 60 Hz, y estar conectado a un circuito individual correctamente conectado a tierra, protegido por un disyuntor o fusible de retardo de 15 o 20 amp.
- Si el suministro de corriente provisto no cumple con las especificaciones anteriores, se recomienda que

un electricista matriculado instale un tomacorriente aprobado.

 Su circuito del lavavajillas no debería ser usado para ningún otro electrodoméstico mientras el lavavajillas está funcionando, ya que éste requiere toda la capacidad del circuito.

AVISO

- Si el lavavajillas está conectado a un tomacorriente de pared, asegúrese de que el interruptor esté encendido antes del uso.
- Si decide apagar el interruptor entre ciclos de lavado, espere entre 5 y 10 segundos luego de encender el interruptor antes de presionar Start (Iniciar) para permitir que el control se inicie.
- Use sólo polvo, Cascade[®] Platinum ActionPacs[™], detergentes líquidos o agentes de enjuague recomendados para uso con un lavavajillas y mantenga los mismos fuera del alcance de los niños. El Detergente para Lavavajillas Automáticos Cascade[®] Platinum ActionPacs[™], y los agentes de enjuagues Cascade[®] Platinum Rinse Aid[™] fueron aprobados para su uso en todos los lavavajillas de GE Appliances.

LEA Y GUARDE ESTAS INSTRUCCIONES

Control Panel

(STA RES		• LOW RINSE	AID	
1	Load Dishwasher	For best dishwashing results, follow the loading guidelines found in the Loading The Racks section. Scrape off hard soils, including bones, toothpicks, skins, and seeds. Remove leafy vegetables, meat trimmings, and excessive amounts of grease or oil.		
2	Add Detergent	Add needed such as Cas	amount of detergent to the detergent dispenser. Use detergen scade [®] Platinum ActionPacs [™] . See the Detergents section.	
3	Add Rinse Agent		ent such as Cascade[®] Platinum Rinse Aid™ to the rinse agent e the Rinse Agent section.	
4 WASH CYCLE SELECTIONS Open the door and press the Select button for the desired wash cycle The LED below the cycle name will be lit to indicate which wash cycle been selected. Press the button until the desired cycle is shown.			low the cycle name will be lit to indicate which wash cycle has	
		HEAVY This cycle is meant for heavily soiled dishes with dried-on or baked-on soils. This cycle m burned-on foods. Everyday dishes are safe to cycle.		
		NORMAL	This cycle is for medium to heavily soiled dishes and glassware. This cycle includes heated dry. NOTE: NORMAL was used to rate the energy efficiency of this dishwasher.	
		LIGHT	This cycle is for lightly soiled dishes and glassware. Cycle includes heated dry.	
		GLASSES	This cycle is for lightly soiled glassware. This cycle has a lower temperature heated dry.	
		AIR-DRY	This cycle is for loads of everyday dishes, glasses and cookware with light soils that have been pre-rinsed and should dry naturally. This cycle does not include heated dry.	
		SPEED	This cycle is for loads of everyday dishes, glasses and cookware with medium soils. This cycle features reduced wash times to allow for faster cycle completion. This cycle also has reduced heated dry.	
		RINSE	This cycle is for rinsing partial loads that will be washed later. This cycle does not include heated dry. DO NOT use detergent with this cycle.	

Control Panel

5	DELAY HOURS SELECTION	This option allows you to delay the start of a wash cycle for up to 24 hours. With the door open and a cycle selected, press the DELAY HOURS button to choose the number of hours you want to delay the wash cycle. The hours will show in the display window. NOTE: To cancel the DELAY HOURS option before the start of the cycle, repeatedly press the DELAY HOURS button until the display reads "00.".
6	STARTING A CYCLE	
	START/RESET	Press the START/RESET button and close the door within 4 seconds to start the cycle or begin the DELAY HOURS start countdown. The START/RESET LED will light. The wash cycle will begin after 10 seconds and then pump out for 60 seconds prior to filling the dishwasher with water. To activate the display, press any button with the door open.
	Interrupt or Pause	To interrupt or pause a dish cycle, slowly open the door. Opening the door will cause the wash cycle to pause. The dishwasher will beep every minute to remind you to close the door. To restart or resume the cycle, press START/RESET , and close the door within 4 seconds. If the door is not closed within 4 seconds, the START/RESET LED will start blinking and the dishwasher will beep once every minute to signal that the cycle did not restart. If the the START/RESET LED is blinking, the dishwasher is waiting for input.
	Cancel	To cancel a wash cycle, press and hold the START/RESET button for 3 seconds with the door open, and then close the door. This dishwasher will drain and the wash cycle lights will turn off.
7	STATUS INDICATORS	
	CLEAN	The green light will display and a beep will sound to alert you that the wash cycle is complete. If the door is NOT opened, the beep will sound four times.
	LOW RINSE AID	Displayed when rinse agent is low or empty. See Dispensers section.
8	DISPLAY Time Remaining	During operation, the display shows the total number of minutes remaining in the cycle (up to 99 minutes). For cycle times above 99 minutes the display will read "99". During a delay start, the display will show hours of time remaining until the cycle starts.

Using the Dishwasher

Dishwasher

Check
the Water
TemperatureThe entering water should be at least 120°F
and not more than 150°F for effective cleaning
and to prevent dish damage. Check the water
temperature with a candy or meat thermometer.

Turn on the hot water faucet nearest the dishwasher, place the thermometer in a glass and let the water run continuously into the glass until the temperature stops rising.

Use a Rinse Agent A rinse agent improves dry performance, reduces spots and prevents new film buildup on your dishes, glasses, flatware, cookware and plastic. Cascade[®] Platinum Rinse Aid[™] is recommended rinse agents for Monogram Dishwashers.

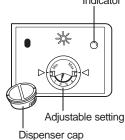
Filling the Dispenser

The rinse agent dispenser holds 3.5 oz. of rinse agent. Under normal conditions, this will last approximately one month. Try to keep it full, but do not overfill.

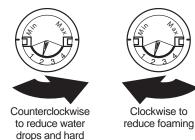
- 1. Make sure the dishwasher door is fully open.
- 2. Turn the dispenser cap to the left and lift it out.
- **3.** Add rinse agent until the indicator window looks full.
- **4.** Clean up any spilled rinse agent with a damp cloth.
- 5. Replace the dispenser cap.

Rinse Aid Setting

The amount of rinse agent released into the final wash can be adjusted. The factory setting is at the midpoint. If there are rings of calcium (hard water) spots on dishes, try a higher setting. If you observe foam in the final rinse, try a lower setting.



To adjust the setting, remove the dispenser knob; then turn the adjuster counterclockwise to increase the amount of rinse agent or clockwise to reduce the amount of rinse agent dispensed.



water spots

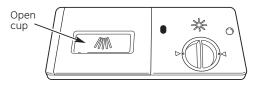
Dish Preparation Prior to Loading	 No pre-rinsing of normal food soil is required if using HEAVY, NORMAL or SPEED wash cycles. Scrape off hard soils, bones, toothpicks, skins and seeds. 	 Remove large quantities of any remaining food. Remove leafy vegetables, meat, trimmings and excessive amounts of grease or oil.
Forget to add a dish?	Additional items may be added to the dishwasher at any time, ideally items would be added shortly after starting a wash cycle.1. Open the door to interrupt the cycle. Pull the door handle to release the door.	 Do not open the door all the way until the water spray action stops. Steam may rise out of the dishwasher. Add additional items. Press START/RESET and close the door within 4 seconds to resume the cycle.

Using the Dishwasher

Dishwasher

Detergent Dispenser

The detergent dispenser has two compartments. To open, press the button and the cover will flip back. The pre-wash compartment is on the lid of the detergent dispenser. Use the pre-wash compartment only when your water is extremely hard or when you have a heavy soiled load. The prewash compartment is not used when tablet or packet detergents are used.



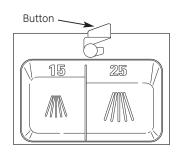
You may use tablet, packet, powder, liquid or gel automatic dishwasher detergent. Make sure you use only detergents specifically labeled for use in automatic dishwashers. Never use liquid hand dish detergent in an automatic dishwasher. Sudsing and poor wash performance will result with the use of improper detergents.

Detergents should be stored in a dry location and in their original container to prevent loss of effectiveness. Place detergent in the cup just prior to starting the dishwasher and then close the cover. The cover will open during the wash cycle.

Filling the Detergent Dispenser

GE Appliances recommends using detergent in tablet or packet form. Independent testing has shown this form of detergent is very effective in the dishwasher. **Cascade® Platinum ActionPacs**[™] are an example of this type of detergent. Simply put a tablet or packet into the main wash compartment and close the detergent cup cover. Please notice that the tablet or packet must be placed in the main wash compartment of the detergent cup. If the tablet or packet is tossed in the bottom of the dishwasher, the detergent will be flushed down the drain in a very short period of time and will thus be wasted. Wash performance will be very poor as a result.

If you choose to use detergent in powder, liquid or gel form, the amount of detergent you use will be determined by the hardness of your water, the temperature of your water, and the food soil load inside the dishwasher. Contact your water company to get information about the hardness of the water in your area. Water hardness is measured in grains per gallon. Use this information and the table above to determine the amount of detergent to use. You may purchase a hard water test strip from GE Appliances. Call 1-877-959-8688 and ask for part number **WD01X10295**. In Canada, call 1-800-661-1616.

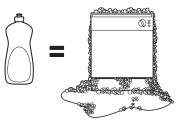


Using too much detergent with very soft and/ or very hot water may cause a condition called etching on your glassware. Etching is a permanent cloudiness in your glassware. This condition is irreversible. However, using too little detergent will cause poor wash performance.

Number of Grains/Gal.	Detergent Cup(s) to Fill	
Less than 4	15 cup	
4 to 8	25 cup	
8 to 12	15 and 25 cup	
Greater than 12	15 and 25 cup and the open cup	

Use the table as a starting point and then adjust the amount of detergent you use. Use just enough to get good wash performance. Using just the right amount of detergent will provide great wash performance without wasting detergent or etching glassware.

DO NOT USE HAND DISH DETERGENT



NOTE: Using a detergent that is not specifically designed for dishwashers will cause the dishwasher to fill with suds. During operation, these suds will spill out of the dishwasher vents, covering the kitchen floor and making the floor wet.

Because so many detergent containers look alike, store the dishwasher detergent in a separate space from all other cleaners. Show anyone who may use the dishwasher the correct detergent and where it is stored.

While there will be no lasting damage to the dishwasher, your dishes will not get clean using a dishwashing detergent that is not formulated for automatic dishwashers.

Loading the Racks

Dishwasher

<section-header>

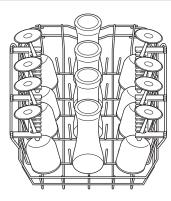
For best dishwashing results, follow these

Lower Rack

Upper Rack



Wine Glass Holder



Features and appearance of racks and silverware baskets may vary from your model.

The upper rack is for glasses, cups and saucers. This is also a secure place for dishwasher-safe plastics. A cup shelf may be placed in the up or down position to add flexibility. The upper rack is good for all kinds of odd-shaped utensils. Saucepans, mixing bowls and other items should be placed face down.

Secure larger dishwasher-safe plastics over two tines when possible.

Make sure small plastic items are secure so they can't fall onto the heater.

Be sure that items do not protrude through the bottom of the rack and block rotation of the middle spray arm. This could result in poor wash performance for items in the upper rack.

When loading the lower rack, do not load large platters or trays in the front left corner. They may prevent detergent from circulating during the wash cycle.

The lower rack is best used for plates, saucers and cookware. Large items should go along the sides. Load platters, pots and bowls along the sides, in corners or in the back. The soiled side of items should face the center of the rack.

Be careful not to let a portion of any item, such as a pot or dish handle, extend through the bottom rack. This could block the wash arm and cause poor washing results.

The Wine Glass Holder secures wine glasses for best washability. You may also remove the silverware basket to allow for all glasses loading of the lower rack.

14

Loading the Racks

Dishwasher

Silverware Basket





Don't let anv item extend through bottom.



The silverware basket may be used without the topper for guick loading. With the topper, flatware is better positioned for the dishwasher to thoroughly wash and dry all pieces by preventing nesting.

Without the Topper

Put the flatware in the removable basket with fork and knife handles up to protect your hands. Place spoons in the basket with handles down. Mix knives, forks and spoons so they don't nest together. Distribute evenly. Small plastic items, such as measuring spoons and lids from small containers, should go in the bottom of the silverware basket with silverware on top.

With the Topper

Place small plastic items, such as measuring spoons and lids from small containers, in the bottom of the basket and snap the topper in place. Insert spoons and forks, handles first, through the holes in the topper. Place knives, blades first, through the holes in the topper.

Care and Cleaning

Control Panel	Cleaning the Control Panel To clean the control panel, use a lightly dampened cloth; then dry thoroughly. Do not use sharp objects, scouring pads or harsh cleaners on the control panel.	
Exterior	 Cleaning the Door Panel Before cleaning the front panel, make sure you know what type of panel you have. Refer to the last two letters of your model number. You can locate your model number on the left-hand tub wall just inside the door. If your model number ends with SS, then you have a Stainless Steel door panel. Follow the instructions below for cleaning the door panel for your specific model. Stainless Steel Door Panel (model numbers ending in SS) For cleaning rust and tarnish, cleaners with oxalic acid such as Bar Keepers Friend Soft Cleanser™ will remove rust, tarnish and small blemishes. Use only a liquid cleanser free of grit and rub in the direction of the brush lines with a damp soft sponge. Do not use appliance wax or polish on the stainless steel. 	For other blemishes and marks, use Stainless Steel Magic or a similar product using a clean soft cloth. Do not use appliance wax, polish, bleach or products containing chlorine on Stainless Steel. You can order Stainless Steel Magic # WX10X29 through GE Appliances Parts by calling 877.959.8688. In Canada, call 1-800-661-1616. Integrated Door Panel (model numbers ending in II) This is a custom installed door panel. You will need to refer to the cabinet manufacturers recommendations for proper cleaning.
Interior	Cleaning the Dishwasher Interior To clean and de-odorize your dishwasher, use citric acid or Lemi Shine®*, a detergent additive. Lemi Shine will break up mineral deposits, and remove hard water film and stains. You can order citric acid GE Appliances kit #WD35X151 through GE Appliances Parts by calling 877-959-8688 or visiting GEApplianceparts.com. In Canada, call 1-800-661-1616. You can purchase Lemi Shine at your local grocery store or by calling GE Appliances Parts at the numbers above and ask for WX10X10019. * Lemi Shine® is a registered trademark of Envirocon Technologies, Inc.	
Stainless Steel Interior— Tub and Inner Door	Cleaning Stainless Steel Interior The stainless steel used to make the dishwasher tub and inner door provides the highest reliability available in a Monogram dishwasher.	If the dishwasher tub or inner door should be scratched or dented during normal use, they will not rust or corrode. These surface blemishes will not affect their function or durability.

Care and Cleaning

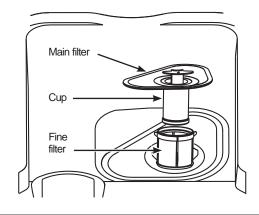
Dishwasher

Filters Cleaning the Filters

Inspect and clean the filters periodically. This should be done every month. If there is a decrease in wash performance or dishes feel gritty, this is also an indication the filters need to be cleaned.

To clean the filters, remove the bottom rack. Lift out the main filter and cup assembly. Lift out the fine filter.

Rinse the main filter, fine filter and cup with warm soapy water. Scouring pads or brushes can scratch the filter surface but a soft brush or sponge may be needed to remove stubborn soils or calcium deposits caused by hard water. Once cleaned replace the fine filter followed by the cup and main filter assembly. Be sure to press them in place as improper replacement of the filter may reduce the performance level of the appliance.

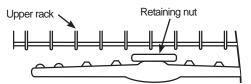


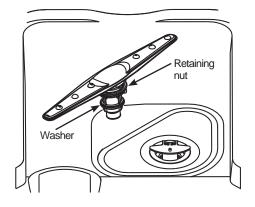
Spray Arms

Cleaning the Spray Arms

Because hard water chemicals will clog the spray arm jets and bearings, it is necessary to clean the spray arms regularly. To remove the spray arm, twist the retaining nut 90 degrees and pull the spray arm off the shaft.

Wash the arms in soapy, warm water and use a soft brush to clean the jets. Replace them after rinsing thoroughly.





Care and Cleaning

Dishwasher

Protect Against Freezing	If your dishwasher is left in an unheated place during the winter, ask a service technician to:1. Cut off electrical power to the dishwasher. Remove fuses or trip circuit breaker.	3. Drain water from the water inlet line and water valve. (Use a pan to catch the water.)4. Reconnect the water inlet line to the water valve.	
	2. Turn off the water supply and disconnect the water inlet line from the water valve.		
Does Your Dishwasher Have an Air Gap?	An air gap protects your dishwasher against water backing up into it if a drain clogs. The air gap is not a part of the dishwasher. It is not covered by your warranty. Not all plumbing codes require air gaps, so you may not have one.	Two types of air gaps	
	The air gap is easy to clean.1. Turn off the dishwasher and lift off the chrome cover.		
	2. Remove the plastic cap and clean with a toothpick.	Check the air gap any time your dishwasher isn't draining well.	

a toothpick.

Before You Call For Service

Questions?	Problem	Possible Cause	What To Do
Use this	Dishes and flatware not clean	Main filter or fine filter is clogged	See the Care and Cleaning section.
problem solver		Low inlet water temperature	Make sure inlet water temperature is correct (see the USING THE DISHWASHER section). Turn on the hot water faucet nearest the dishwasher, let run until the water temperature stops rising. Then start the dishwasher and turn off the faucet. This ensures the entering water is hot.
		Water pressure is temporarily low	Turn on a faucet. Is water coming out more slowly than usual? If so, wait until pressure is normal before using your dishwasher.
		Air gap or disposer is clogged	Clean the air gap or flush the disposer.
		No high drain loop	Verify that you have a high drain loop. Refer to the Installation Instructions.
		Improper rack loading	Make sure large dishware does not block the detergent dispenser or the wash arms. See the Loading section.
		Poor performing detergent	Use a highly rated detergent such as Cascade[®] Platinum ActionPacs [™] .
	Spots and filming on glasses and flatware	Extremely hard water	Use rinse agents such as Cascade[®] Platinum Rinse Aid [™] to prevent spots and prevent new film build-up. If water is extremely hard, a softener may be required.
		Low inlet water temperature	Make sure water temperature is at least 120°F (49°C).
		Overloading or improper loading of the dishwasher	Load dishwasher as shown in the Loading section.
		Old or damp powder detergent	Make sure detergent is fresh.
		Rinse agent dispenser empty	Refill with rinse agent such as Cascade[®] Platinum Rinse Aid [™] .
		Too little or low performing detergent	Make sure you use the proper amount of highly rated detergent.
	Cloudiness on glassware	Combination of soft water and too much detergent	This is called etching and is permanent. To prevent this from happening, use less detergent if you have soft water. Wash glassware in the shortest cycle that will get it clean.
		Low performing phosphate-free detergent	See A white film on glassware, dishware and the interior in this TROUBLESHOOTING section.
		Water temperature entering the dishwasher exceeds 150°F (66°C)	This could be etching. Lower the water heater temperature.

Before You Call For Service

Questions?	Problem	Possible Cause	What To Do
Use this problem solver	Suds in the tub	Wrong detergent	Use only automatic dishwasher detergents to avoid sudsing. Cascade [®] Automatic Dishwashing Detergents have been approved for use in all GE Appliances dishwashers.
		Rinse agent was spilled	Always wipe up rinse agent spills immediately.
	Detergent left in dispenser cups	Dishes or utensils are blocking the detergent cup	Reposition the dishes, so the water from the lower spray arm can flush the detergent cup. See the Loading section. Reposition the tall utensils or heavy silverware that may be keeping the dispenser cup door from opening. See the Loading section. Don't place large bowls or pots directly under the
			detergent dispenser.
	Black or gray marks on dishes	Aluminum utensils have rubbed against dishes	Remove marks with a mild, abrasive cleaner.
	Dishes don't dry	Low inlet water temperature	Make sure inlet water temperature is at least 120°F. Select a cycle that includes heated dry such as HEAVY or NORMAL .
		Rinse agent dispenser is empty	Check the rinse agent dispenser and fill as required.
	Control panel responded	Door may not be completely closed	Make sure the door is firmly closed.
	to inputs but dishwasher never filled with water	Water valve may be turned off	Make sure water valve (usually located under the sink) is turned on.
	Stained tub interior	White film on inside surface— hard water minerals	GE Appliances recommends Cascade[®] Platinum Rinse Aid [™] to help prevent hard water mineral deposits from forming. Run dishwasher with citric acid to remove mineral deposits. Citric acid (Part number: WD35X151) can be ordered through GE Appliances Parts. See back cover for ordering information. Alternatively, purchase Lemi Shine (Part Number: WD10X10019) and follow the directions on the label.
	Dishwasher won't run	Fuse is blown or circuit breaker is tripped	Replace fuse or reset circuit breaker. Remove any other appliances from the circuit.
	wontrun	Power is turned off	In some installations, the power to the dishwasher is provided through a wall switch, often located next to the disposer switch. Make sure it is on.
		Reboot your control	Turn off power to the dishwasher (at circuit breaker or wall switch) for 30 seconds, then turn back on.
00	Control panel lights go off when you're setting controls	Time too long between touching of selected pads	If the control panel lights go off, touch any pad again and continue setting controls.
20			

Before You Call For Service

Questions?	Problem	Possible Cause	What To Do
Use this	Water standing	Air gap is clogged	Clean air gap. See the Care and Cleaning section.
problem	in the bottom of the tub	High drain loop or air gap not installed	Refer to the Installation Instructions for proper drain line installation.
solver	Water won't pump out of the tub	Drain is clogged	If you have an air gap, clean it. See the Care and Cleaning section. If the dishwasher drains into a disposer, run disposer clear.
			Check to see if your kitchen sink is draining well. If not, you may need a plumber.
	Steam	This is normal	Warm, moist air comes through the vent during drying and when water is being pumped out. This is necessary for drying.
	Noise	Normal operating sounds:	These are all normal. No action is required.
		Beeping at the end of the cycle Detergent cup opening	
		Water entering dishwasher	
		The motor stops and starts at various times during the cycle	
		Spray arms start and stop at various times Drain pump sounds	
		during pump out	
		Rattling dishes when the spray arm rotates	Make sure dishes are properly loaded. See the Loading section.
	A white film on glassware, dishware and the interior	This problem is likely caused by a low quality phosphate-free dishwasher detergent	To remove the white film, run your dishes through a dishwasher cycle with citric acid. Use a WD35X151 citric acid kit found online. Otherwise, use Lemi Shine (WX10X10019) found at your local grocery store. Pour the citric acid in the detergent cup and
			close the cover. Place the filmed but otherwise clean glassware and dishware in the dishwasher. Leave silverware and other metal items out of the dishwasher. Turn the dishwasher on and let it run through a complete cycle without detergent.
			The glassware, dishware, and dishwasher should come out film free. Alternatively, a vinegar rinse may be used. Pour 1 cup of vinegar into dishwasher just after the detergent cup opens and let the dishwasher complete its cycle.
			This may be repeated several times a year as needed The use of a rinse agent such as Cascade® Platinum Rinse Aid™ may help minimize a repeat build up of film. Also, the use of a highly rated detergent such as Cascade® Platinum ActionPacs™ will help prevent film build-up. 21

Dishwasher

YOUR MONOGRAM DISHWASHER WARRANTY Staple sales slip or cancelled check here. Proof of original purchase date is needed to obtain service under warranty. **ONE-YEAR** WHAT IS Any part of the dishwasher which fails due to a defect in materials or workmanship. During this **COVERED** limited one-year warranty, GE Appliances will also provide, free of charge, all labor and From the Date in-home service to replace the defective part. of the Original Purchase This warranty is extended to the original purchaser and any succeeding owner for the products purchased for ordinary home use in the 48 mainland states, Hawaii, Washington, D.C. or Canada. If the product is located in an area where service by a GE Appliances Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Appliances Service location for service. In Alaska the warranty is the same except that it is LIMITED because you must pay to ship the product to the service shop or for the service technician's travel cost to your home. All warranty service will be provided by our Factory Service Centers or by our authorized Customer Care® servicers during normal working hours. Should your appliance need service, during warranty period or beyond, call 800.444.1845. Please have serial number and model number available when calling for service. • Service trips to your home to teach you • Damage to the product caused by WHAT how to use the product. accident, fire, floods or acts of God. **IS NOT** • Improper installation, delivery or Incidental or consequential damage **COVERED** maintenance. caused by possible defects with this appliance. Replacement of house fuses or resetting of circuit breakers. Cleaning or servicing of the air gap device in the drain line. • Failure of the product if it is abused, misused, or used for other than the Damage caused after delivery, including intended purpose or used commercially. damage from items dropped on the door. • Product not accessible to provide required service. EXCLUSION OF IMPLIED WARRANTIES—Your sole and exclusive remedy is product

repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are in your state, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor: GE Appliances

Dishwasher

YOUR MONOGRAM DISHWASHER WARRANTY Staple sales slip or cancelled check here. Proof of original purchase date is needed to obtain service under warranty.

ONE-YEAR WHAT IS Any part of the dishwasher which fails due to a defect in materials or workmanship. During this **COVERED** limited one-year warranty, GE Appliances will also provide, free of charge, all labor and From the Date in-home service to replace the defective part. of the Original This warranty is extended to the original purchaser and any succeeding owner for products Purchase purchased in Canada for ordinary home use in Canada. In-home warranty service will be provided in areas where it is available and deemed reasonable by Mabe to provide. Proof of original purchase date is needed to obtain service under the warranty. All warranty service will be provided by our Factory Service Centers or by our authorized Customer Care[®] servicers during normal working hours. Should your appliance need service, during warranty period or beyond, call 1.800.561.3344. Please have serial number and model number available when calling for service. Service trips to your home to teach you • Damage to the product caused by WHAT how to use the product. accident, fire, floods or acts of God. **IS NOT** • Improper installation, delivery or Incidental or consequential damage COVERED maintenance. caused by possible defects with this appliance. • Replacement of house fuses or resetting of circuit breakers. Cleaning or servicing of the air gap device in the drain line. Failure of the product if it is abused, misused, or used for other than the • Damage caused after delivery, including damage from items dropped on the door. intended purpose or used commercially. Product not accessible to provide required service. EXCLUSION OF IMPLIED WARRANTIES—Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited

Some provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from province to province. To know what your legal rights are in your province, consult your local or provincial consumer affairs office.

Warrantor: MC Commercial, Burlington, ON, L7R 5B6.

to one year or the shortest period allowed by law.

Consumer Services

	With the purchase of your new Monogram appliance, receive the assurance that if you ever need information or assistance from GE Appliances, we'll be there. All you have to do is call—toll-free!
GE Appliances In the USA: 800.626.2000	Whatever your question about any Monogram major appliance, GE Appliances information service is available to help. Your call—and your question—will be answered promptly and courteously. Call GE Appliances Monday to Friday, 8:00 a.m. to 10 p.m. EST, and Saturday, 8 a.m. to 7 p.m. EST. OR Visit our Website at: monogram.com In Canada, call 800.561.3344.
Repair Service In the USA: 800.444.1845 In Canada: 800.561.3344	A GE Appliances consumer service professional will provide expert repair service, scheduled at a time that's convenient for you. To schedule service, call Monday to Friday, 7:00 a.m. to 10:00 p.m. EST, or Saturday and Sunday, 8:00 a.m. to 6:00 p.m. EST. Many GE Appliances Consumer Service company-operated locations offer you service today or tomorrow, or at your convenience. Our factory-trained technicians know your appliance inside and out—so most repairs can be handled in just one visit. In Canada: Monday to Friday, 7:00 a.m. to 8:00 p.m. and Saturday, 8:00 a.m. to 5:00 p.m. EST.
Service Contracts In the USA: 800.626.2224 In Canada: 800.561.3344	You can have the secure feeling that GE Appliances Consumer Service will still be there after your warranty expires. Purchase a GE Appliances contract while your warranty is still in effect and you'll receive a substantial discount. With a multiple-year contract, you're assured of future service at today's prices.
Parts and Accessories In the USA: 800.626.2002 In Canada: 800.561.3344	Individuals qualified to service their own appliances can have parts or accessories sent directly to their home. The GE Appliances parts system provides access to over 47,000 partsand all GE Appliances Genuine Renewal Parts are fully warranted. VISA, MasterCard and Discover cards are accepted. User maintenance instructions contained in this manual cover procedures intended to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.



