

# **GE Appliances**

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## Owner's Manual

JSS16 JSS26



# GE & You, A Service Partnership.



### **IMPORTANT!**

Fill out the Consumer Product Registration Card.

#### Two easy ways to register your appliance!

- Through the internet at www.geappliances.com
- Complete and mail the enclosed Product Registration Card



### FOR YOUR RECORDS

#### Write the model and serial numbers here:

#

#

You can find them on a label on the front of the range behind the storage drawer.

#### Staple sales slip or cancelled check here.

Proof of the original purchase date is needed to obtain service under the warranty.



### READ THIS MANUAL

Inside you will find many helpful hints on how to use and maintain your range properly. Just a little preventive care on your part can save you a great deal of time and money over the life of your range.



### IF YOU NEED SERVICE

You'll find many answers to common problems in the *Before You Call For Service* section. If you review our chart of *Troubleshooting Tips* first, you may not need to call for service at all.

If you do need service, you can relax knowing help is only a phone call away. A list of toll-free customer service numbers is included in the back section of this manual. Or you can always call the GE Answer Center $^{\circ}$  at 800.626.2000, 24 hours a day, 7 days a week.

# IMPORTANT SAFETY INFORMATION. READ ALL INSTRUCTIONS BEFORE USING.

# A WARNING!

For your safety, the information in this manual must be followed to minimize the risk of fire, electric shock, or to prevent property damage, personal injury, or loss of life.



### **A WARNING** ANTI-TIP DEVICE

#### All ranges can tip and injury could result.

To prevent accidental tipping of the range, attach it to the wall and floor by installing the Anti-Tip device supplied.



Check if the device is installed and engaged properly. Make sure the chain fits securely into the slot in the bracket.

If you pull the range out from the wall for any reason, make sure the device is properly engaged when you push the range back against the wall. If it is not, there is a possible risk of the range tipping over and causing injury if you or a child stand, sit or lean on an open door.

Please refer to the Anti-Tip device information in this manual. Failure to take this precaution could result in tipping of the range and injury.



### SAFETY PRECAUTIONS

When using electrical appliances, basic safety precautions should be followed, including the following:

- Use this appliance only for its intended purpose as described in this Owner's Manual.
- Be sure your appliance is properly installed and grounded by a qualified installer in accordance with the provided installation instructions.
- Have the installer show you the location of the circuit breaker or fuse. Mark it for easy reference.
- Do not attempt to repair or replace any part of your range unless it is specifically recommended in this manual. All other servicing should be referred to a qualified technician.
- Before performing any service, disconnect the range power supply at the household distribution panel by removing the fuse or switching off the circuit breaker.
- Do not leave children alone—children should not be left alone or unattended in an area where an appliance is in use. They should never be allowed to sit or stand on any part of the appliance.
- Do not allow anyone to climb, stand or hang on the door, storage drawer or cooktop. They could damage the range and even tip it over, causing severe personal injury.

- **CAUTION:** Items of interest to children should not be stored in cabinets above a range or on the backsplash (on some models) of a range—children climbing on the range to reach items could be seriously injured.
- Do not touch the surface units, the heating elements or the interior surface of the oven. These surfaces may be hot enough to burn even though they are dark in color. During and after use, do not touch, or let clothing or other flammable materials contact, the surface units, areas nearby the surface units or any interior area of the oven; allow sufficient time for cooling first.

Potentially hot surfaces include the cooktop, areas facing the cooktop, oven vent opening, surfaces near the opening, crevices around the oven door and metal trim parts above the door.

**REMEMBER:** The inside surface of the oven may be hot when the door is opened.

■ Do not store or use combustible materials, gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

# IMPORTANT SAFETY INFORMATION. READ ALL INSTRUCTIONS BEFORE USING.



# **A WARNING!** SAFETY PRECAUTIONS

Do not use water on grease fires. Never pick up a flaming pan. Turn the controls off. Smother a flaming pan on a surface unit by covering the pan completely with a well-fitting lid, cookie sheet or flat tray. Use a multi-purpose dry chemical or foam-type fire extinguisher.

Flaming grease outside a pan can be put out by covering it with baking soda or, if available, by using a multi-purpose dry chemical or foam-type fire extinguisher.

Flame in the oven can be smothered completely by closing the oven door and turning the oven off or by using a multipurpose dry chemical or foam-type fire extinguisher.

- Never leave jars or cans of fat dripping in or near your range.
- Do not let cooking grease or other flammable materials accumulate in or near the range.
- Keep the hood and grease filters clean to maintain good venting and to avoid grease fires.
- Do not store flammable materials in an oven or near the cooktop.

- Never wear loose-fitting or hanging garments while using the appliance. Be careful when reaching for items stored over the range. Flammable material could be ignited if brought in contact with hot surface units or heating elements and may cause severe burns.
- Use only dry pot holders—moist or damp pot holders on hot surfaces may result in burns from steam. Do not let pot holders touch hot surface units or heating elements. Do not use a towel or other bulky cloth in place of potholders.
- For your safety, never use your appliance for warming or heating the room.
- Teach children not to play with the controls or any other part of the range.
- Always keep dish towels, dish cloths, pot holders and other linens a safe distance from your range.
- Always keep wooden and plastic utensils and canned food a safe distance from your range.
- Always keep combustible wall coverings, curtains or drapes a safe distance from your range.



### **OVEN**

- Stand away from the range when opening the oven door. Hot air or steam which escapes can cause burns to hands, face and/or eyes.
- Do not heat unopened food containers. Pressure could build up and the container could burst, causing an injury.
- Keep the oven vent unobstructed.
- Keep the oven free from grease buildup.
- Place the oven shelf in the desired position while the oven is cool. If shelves must be handled when hot, do not let pot holder contact the heating elements.
- Pulling out the shelf to the stop-lock is a convenience in lifting heavy foods. It is also a precaution against burns from touching hot surfaces of the door or oven walls.

- When using cooking or roasting bags in the oven, follow the manufacturer's directions.
- Do not use the oven to dry newspapers. If overheated, they can catch on fire.
- Do not use the oven for a storage area. Items stored in an oven can ignite.
- Do not leave paper products, cooking utensils or food in the oven when not in use.
- After broiling, always take the broiler pan out of the range and clean it. Leftover grease in the broiler pan can catch on fire the next time you use the pan.
- Do not use aluminum foil to line oven bottoms, except as suggested in this manual. Improper installation of aluminum foil may result in a risk of electric shock or fire.



# COOK MEAT AND POULTRY THOROUGHLY...

Cook meat and poultry thoroughly—meat to at least an INTERNAL temperature of 160°F. and poultry to at least an INTERNAL temperature of 180°F. Cooking to these temperatures usually protects against foodborne illness.



### SURFACE COOKING UNITS

Use proper pan size—select cookware having flat bottoms large enough to cover the surface unit heating element. The use of undersized cookware will expose a portion of the surface unit to direct contact and may result in ignition of clothing. Proper relationship of cookware to surface unit will also improve efficiency.

- Never leave the surface units unattended at high heat settings. Boilovers cause smoking and greasy spillovers that may catch on fire.
- Do not use aluminum foil to line the drip pans or anywhere in the oven except as described in this manual. Misuse could result in a shock, fire hazard or damage to the range.
- Be sure the drip pans and the vent duct are not covered and are in place. Their absence during cooking could damage range parts and wiring.
- Only certain types of glass, glass/ceramic, earthenware or other glazed containers are suitable for cooktop service; others may break because of the sudden change in temperature.
- To minimize the possibility of burns, ignition of flammable materials and spillage, the handle of a container should be turned toward the center of the range without extending over nearby surface units.
- Always turn the surface units off before removing cookware.
- Do not immerse or soak the removable surface units. Do not put them in a dishwasher.

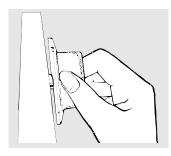
- When flaming foods under the hood, turn the fan on.
- To avoid the possibility of a burn or electric shock, always be certain that the controls for all surface units are at the *OFF* position and all coils are cool before attempting to lift or remove a unit.
- Clean the cooktop with caution. If a wet sponge is used to wipe spills on a hot cooktop, be careful to avoid steam burns.
- Keep an eye on foods being fried at high or medium high heat settings.
- Foods for frying should be as dry as possible. Frost on frozen foods or moisture on fresh foods can cause hot fat to bubble up and over the sides of the pan.
- Use little fat for effective shallow or deep fat frying. Filling the pan too full of fat can cause spillovers when food is added.
- If a combination of oils or fats will be used in frying, stir together before heating, or as fats melt slowly.
- Always heat fat slowly, and watch as it heats.
- Use a deep fat thermometer whenever possible to prevent overheating fat beyond the smoking point.



Read and follow this Safety Information carefully.

# Using the surface units.

Throughout this manual, features and appearance may vary from your model.



Be sure you turn the control knob to OFF when you finish cooking.

#### How to Set

Push the knob in and turn in either direction to the setting you want.

At both *OFF* and *HI* the control *clicks* into position. You may hear slight *clicking* sounds during cooking, indicating the control is keeping the power level you set.

A surface unit **ON** indicator light will glow when **any** surface unit is on.

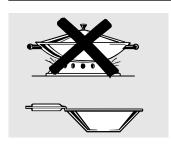


Not over 1 inch.

#### Surface Cookware Tips

Use medium- or heavy-weight cookware. Aluminum cookware conducts heat faster than other metals. Cast-iron and coated cast-iron cookware are slow to absorb heat, but generally cook evenly at low to medium heat settings. Steel pans may cook unevenly if not combined with other metals.

For best cooking results, pans should be flat on the bottom. Match the size of the saucepan to the size of the surface unit. The pan should not extend over the edge of the surface unit more than 1 inch.



Use only flat-bottomed woks.

#### **Wok Cooking**

We recommend that you use only a flat-bottomed wok. They are available at your local retail store.

Do not use woks that have support rings. Use of these types of woks, with or without the ring in place, can be dangerous.

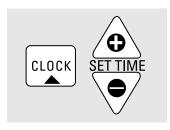
Placing the ring over the surface unit will cause a build-up of heat that will damage the porcelain cooktop. Do not try to use such woks without the ring. You could be seriously burned if the wok tipped over.

### **Deep Fat Frying**

Do not overfill cookware with fat that may spill over when adding food. Frosty foods bubble vigorously.

Watch food frying at high temperatures. Keep range and hood clean from grease.

# Using the clock and timer.

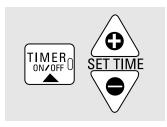


Make sure the clock is set to the correct time of day.

#### To Set the Clock:

7 Press the **CLOCK** pad.

Press the **SET TIME +/-** pads.



The timer is a minute timer only. The timer does not control oven operations. You can set the timer for up to 9 hours and 50 minutes.

#### To Set the Timer:

Press the **TIMER ON/OFF** pad.

Press the **SET TIME +/-** pads until the amount of time you want shows in the display. The timer will start automatically within a few seconds of releasing the pad.

The end of cycle tone will sound when the timer countdown is complete. To stop the tone, press the **TIMER ON/OFF** pad or **CLOCK** pad.

#### To Reset the Timer:

If the display is still showing the time remaining, you may change it by pressing the **SET TIME +/-** pads until the time you want appears in the display.

If the remaining time is not in the display, recall the remaining time by pressing the **TIMER ON/OFF** pad and then pressing the **SET TIME +/-** pads until the new time you want shows in the display.

#### To Cancel the Timer:

If the display is still showing the time remaining, press the **TIMER ON/OFF** pad. The display will return to the time of day.

If the remaining time is not in the display, recall the remaining time by pressing the **TIMER ON/OFF** pad. Press the **TIMER ON/OFF** pad again; the display will return to the time of day.

## Using the oven.

To avoid possible burns, place the shelves in the desired position before you turn the oven on.



The oven has 4 shelf positions.

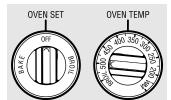
#### Before you begin...

The shelves have stop-locks, so that when placed correctly on the supports, they will stop before coming completely out, and will not tilt.

When placing and removing cookware, pull the shelf out until it stops.

**To remove a shelf,** pull it toward you, tilt the front end up and pull it out.

**To replace,** place the end of the shelf (stop-locks) on the support, tilt up the front and push the shelf in.



#### **Oven Control Knobs**

Your range has two oven control knobs.

The **OVEN SET** knob has settings for **BAKE**, **BROIL** and **OFF**.

The **OVEN TEMP** knob maintains the temperature you set, from **WM (150°F.)** to **BROIL (550°F.)**.

The oven cycling light glows until the oven reaches your selected temperature, then goes off and on with the oven element(s) during cooking.



#### How to Set the Oven for Baking or Roasting

- Turn the **OVEN SET** knob to **BAKE** and the **OVEN TEMP** knob to the temperature you desire.
- Check food for doneness at minimum time on recipe. Cook longer if necessary.
- Turn the **OVEN SET** knob to **OFF** when cooking is complete.

Type of Food	Shelf Position
Frozen pies (on cookie sheet)	B or C
Angel food cake, bundt or pound cakes	А
Biscuits, muffins, brownies, cookies, cupcakes, layer cakes, pies	B or C
Casseroles	B or C

### Preheating and Pan Placement

Preheat the oven if the recipe calls for it. Preheating is necessary for good results when baking cakes, cookies, pastry and breads.

To preheat, set the oven at the correct temperature. The control will beep when the oven is preheated and the display will show your set temperature. This will take approximately 10–15 minutes.

Baking results will be better if baking pans are centered in the oven as much as possible. Pans should not touch each other or the walls of the oven. If you need to use two shelves, stagger the pans so one is not directly above the other, and leave approximately 1½" between pans, from the front, back and sides of the wall.



Cut slits in the foil just like the grid.

#### Aluminum Foil

You can use aluminum foil to line the broiler pan and broiler grid. However, you must mold the foil tightly to the grid and cut slits in it just like the grid.

Without the slits, the foil will prevent fat and meat juices from draining into the broiler pan. The juices could become hot enough to catch on fire. If you do not cut the slits, you are essentially frying, not broiling. Do not use aluminum foil on the bottom of the oven.

Never entirely cover a shelf with aluminum foil. This will disturb the heat circulation and result in poor baking.

A smaller sheet of foil may be used to catch a spillover by placing it on a lower shelf several inches below the food.



Leave the door open to the broil stop position. The door stays open by itself, yet the proper temperature is maintained in the oven.

The size, weight, thickness, starting temperature, and your preference of doneness will affect broiling times. This guide is based on meats at refrigerator temperature.

#### How to Set the Oven for Broiling

- Place the meat or fish on the broiler grid in the broiler pan.
- Follow suggested shelf positions in the *Broiling Guide*.

If your oven is connected to 208 volts, rare steaks may be broiled by preheating the broiler and positioning the oven shelf one position higher.

- Turn both the **OVEN SET** and **OVEN TEMP** knobs to **BROIL**.
- When broiling is finished, turn the **OVEN SET** knob to **OFF.**

#### **Broiling Guide**

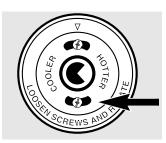
Food	Quantity and/ or Thickness	Shelf Position	First Side Time (min.)	Second Side Time (min.)	Comments
Bacon	1/2 lb. (about 8 thin slices)	С	4½	4½	Arrange in single layer.
Ground Beef Well Done	1 lb. (4 patties) 1/2 to 3/4" thick	С	10	7	Space evenly. Up to 8 patties take about the same time.
Beef Steaks Rare† Medium Well Done	1" thick 1 to 1½ lbs.	C C	6 8 12	5 6 11	Steaks less than 1" thick cook through before browning. Pan frying is recommended. Slash fat.
Rare† Medium Well Done	1½" thick 2 to 2½ lbs.	C C C	10 15 25	7–8 14–16 20–25	
Chicken	1 whole 2 to 2½ lbs., split lengthwise	A	35	10–15	Reduce time about 5 to 10 minutes per side for cut-up chicken. Brush each side with melted butter. Broil skin-side-down first.
Lobster Tails	2–4 6 to 8 oz. each	В	13–16	Do not turn over.	Cut through back of shell. Spread open. Brush with melted butter before broiling and after half of broiling time.
Fish Fillets	1/4 to 1/2" thick	С	5	5	Handle and turn very carefully. Brush with lemon butter before and during cooking, if desired. Preheat broiler to increase browning.
Ham Slices (precooked)	1" thick	В	8	8	Increase time 5 to 10 minutes per side for 1½" thick or homecured ham.
Pork Chops Well Done	2 (1/2" thick) 2 (1" thick) about 1 lb.	C B	10 13	10 13	Slash fat.
Lamb Chops Medium Well Done Medium Well Done	2 (1" thick) about 10 to 12 oz. 2 (11/2" thick) about 1 lb.	C C C B	10 12 14 17	9 10 12 12–14	Slash fat.

<sup>†</sup> The U.S. Department of Agriculture says "Rare beef is popular, but you should know that cooking it to only 140° F. means some food poisoning organisms may survive." (Source: <u>Safe Food Book.</u> <u>Your Kitchen Guide</u>. USDA Rev. June 1985.)

# Adjust the oven thermostat—Do it yourself!

You may find that your new oven cooks differently than the one it replaced. Use your new oven for a few weeks to become more familiar with it. If you still think your new oven is too hot or too cold, you can adjust the thermostat yourself.

Do not use thermometers, such as those found in grocery stores, to check the temperature setting of your oven. These thermometers may vary 20–40 degrees.



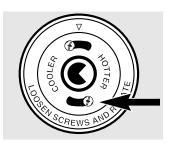
Back of the OVEN TEMP knob. Lower screw moves toward hotter or cooler

#### To Adjust the Thermostat

Pull the **OVEN TEMP** knob off the shaft, look at the back of the knob and note the current setting before making any adjustment. The knob is factory set with the top screw directly under the pointer.

- Pull off the **OVEN TEMP** knob.
- **2** Loosen both screws on back of the knob.
- Hold both parts of the knob as shown in the illustration of the back of the **OVEN TEMP** knob and turn so the lower screw moves in the desired direction. You will hear and feel the notches as you turn the knob. Each notch changes temperature about 10° Fahrenheit.
- [4] Tighten the screws.
- Return the **OVEN TEMP** knob to the oven.

Re-check oven performance before making any additional adjustments.



The lower screw moves toward HOTTER to increase the temperature.



The lower screw moves toward COOLER to decrease the temperature.

# The type of margarine will affect baking performance!

Most recipes for baking have been developed using high fat products such as butter or margarine (80% fat). If you decrease the fat, the recipe may not give the same results as with a higher fat product.

Recipe failure can result if cakes, pies, pastries, cookies or candies are made with low fat spreads. The lower the fat content of a spread product, the more noticeable these differences become.

Federal standards require products labeled "margarine" to contain at least 80% fat by weight. Low fat spreads, on the other hand, contain less fat and more water. The high moisture content of these spreads affects the texture and flavor of baked goods. For best results with your old favorite recipes, use margarine, butter or stick spreads containing at least 70% vegetable oil.

# Care and cleaning of the range.

Be sure electrical power is off and all surfaces are cool before cleaning any part of the range.





If your range is removed for cleaning, servicing or any reason, be sure the anti-tip device is re-engaged properly when the range is replaced. Failure to take this precaution could result in tipping of the range and cause injury.

#### How to Remove Packaging Tape

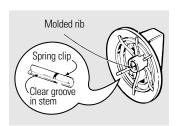
To assure no damage is done to the finish of the product, the safest way to remove the adhesive left from packaging tape on new appliances is an application of a household liquid dishwashing detergent, mineral oil or cooking oil.

Apply with a soft cloth and allow to soak. Wipe dry and then apply an appliance polish to thoroughly clean and protect the surface.

**NOTE:** The plastic tape must be removed from all chrome trim. It cannot be removed if it is baked on.

#### **Control Panel**

It's a good idea to wipe the control panel after each use. Clean with mild soap and water or vinegar and water, rinse with clean water and polish dry with a soft cloth. Do not use abrasive cleansers, strong liquid cleansers, plastic scouring pads or oven cleaners on the control panel—they will damage the finish. A 50/50 solution of vinegar and hot water works well.



#### **Control Knobs**

The control knobs may be removed for easier cleaning.

Before removing the knobs for cleaning, please note that the knobs are in the *OFF* position. When replacing the knobs, check the *OFF* position to insure proper placement.

The knob stem has a groove in each side. The groove on one side has a spring clip. The other groove is clear (see illustration). Check the inside of the knob and find the molded rib.

Wash the knobs in soap and water or a vinegar and hot water solution but do not soak.

Replace the knob by fitting the molded rib inside the knob into the clear groove on the stem.

#### Brushed Chrome Cooktop (on some models)

Clean the brushed chrome top with warm, soapy water or Bon Ami® brand cleanser. Rinse and immediately dry it with a clean, soft cloth. Take care to dry the surface following the "grain." To help prevent finger marks after cleaning, spread a thin film of baby oil on the surface or a chrome protectant may be used to help reduce spotting or fingerprinting. Wipe away excess oil with a clean, soft cloth.

#### Porcelain Enamel Cooktop (on some models)

The porcelain enamel finish is sturdy but breakable if misused. This finish is acid-resistant. However, any acidic foods spilled (such as fruit juices, tomato or vinegar) should not be permitted to remain on the finish. If acids spill on the cooktop while it is hot, use a dry paper towel or cloth to wipe it up right away.

When the surface has cooled, wash with soap and water. Rinse well.

For other spills such as fat spatterings, wash with soap and water or cleansing powders after the surface has cooled. Rinse well. Polish with a dry cloth.

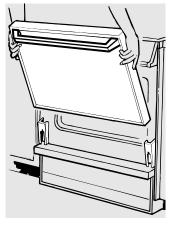
### Care and cleaning of the range.



#### **Oven Shelves**

Clean the oven shelves with an abrasive cleanser or steel wool.

After cleaning, rinse the shelves with clean water and dry with a clean cloth.



Lift the door straight up and off the hinges.

#### Lift-Off Oven Door

The oven door is removable for easier access to the light bulb.

Do not lift the door by the handle.

**To remove the door,** open it to the broil stop position. Grasp firmly on each side and lift the door straight up and off the hinges.

Do not place hands between the hinge and the oven door frame.

**To replace the door**, make sure the hinges are in the broil stop position. Position the slots in the bottom of the door squarely over the hinges and slowly lower it over both hinges.

#### To clean the inside of the door:

Soap and water will normally do the job. Heavy spattering or spillovers may require cleaning with a mild abrasive cleaner. Soapy, wet metal pads may also be used.

Do not allow food spills with a high sugar or acid content (such as tomatoes, sauerkraut, fruit juices or pie filling) to remain on the surface. They may cause a dull spot even after cleaning.

- If necessary, you may use an oven cleaner. Follow the package directions.
- Clean the inside of the oven window with a mild non-scratching cleaner and a damp cloth.

#### To clean the outside of the door:

- Use soap and water to thoroughly clean the top, sides and front of the oven door. Rinse well. You may also use a glass cleaner to clean the glass on the outside of the door. Do not let water drip into the vent openings.
- Spillage of marinades, fruit juices, tomato sauces and basting materials containing acids may cause discoloration and should be wiped up immediately. When surface is cool, clean and rinse.
- Do not use oven cleaners, cleaning powders or harsh abrasives on the outside of the door.



#### Oven Light

Before replacing the bulb, disconnect electrical power to the range at the main fuse or circuit breaker panel. Let the bulb cool completely before removing it. Replace the bulb with a 40-watt appliance bulb only. Do not touch a hot bulb with a damp cloth because the bulb will break.

#### Painted Surfaces

Painted surfaces include the sides and the drawer front.

Clean these with soap and water or a vinegar and water solution.

Do not use commercial oven cleaners, cleaning powders, steel wool or harsh abrasives on any painted surface.



#### **Oven Heating Elements**

Do not clean the bake element or the broil element. Any soil will burn off when the elements are heated. To clean the oven floor, gently lift the bake element. Clean with warm soapy water.



After broiling, remove the broiler pan from the oven.

#### **Broiler Pan & Grid**

After broiling, remove the broiler pan from the oven. Remove the grid from the pan. Carefully pour out the grease from the pan into a proper container.

Wash and rinse the broiler pan and grid in hot water with a soap-filled or plastic scouring pad.

Do not store a soiled broiler pan and grid anywhere in the range.

If food has burned on, sprinkle the grid with detergent while hot and cover with wet paper towels or a dishcloth. Soaking the pan will remove burned-on foods.

Both the broiler pan and grid may be cleaned with a commercial oven cleaner.

Both the broiler pan and grid can also be cleaned in a dishwasher.

#### Porcelain Oven Interior

With proper care, the porcelain enamel finish on the inside of the oven—top, bottom, sides, back and inside of the door—will stay new-looking for years.

Let the range cool before cleaning. We recommend that you wear rubber gloves when cleaning the range.

Soap and water will normally do the job. Heavy spattering or spillovers may require cleaning with a mild abrasive cleaner. Soapy, wet metal pads may also be used.

Do not allow food spills with a high sugar or acid content (such as tomatoes, sauerkraut, fruit juices or pie filling) to remain on the surface. They may cause a dull spot even after cleaning.

Household ammonia may make the cleaning job easier. Place 1/2 cup in a shallow glass or pottery container in a cold oven overnight. The ammonia fumes will help loosen the burned-on grease and food.

If necessary, you may use an oven cleaner. Follow the package directions.

- Do not spray oven cleaner on the electrical controls and switches because it could cause a short circuit and result in sparking or fire.
- Do not allow a film from the cleaner to build up on the temperature sensor—it could cause the oven to heat improperly. (The sensor is located at the top of the oven.) Carefully wipe the sensor clean after each oven cleaning, being careful not to move the sensor as a change in its position could affect how the oven bakes.
- Do not spray any oven cleaner on the oven door, handles or any exterior surface of the oven, cabinets or painted surfaces. The cleaner can damage these surfaces.



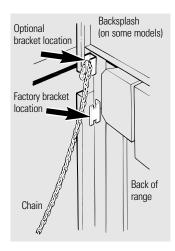
#### Oven Vent

The oven is vented through an opening under the right rear surface unit.

Never cover the opening with aluminum foil or any other material.

# Care and cleaning of the range.

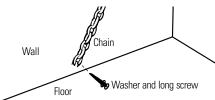
If the range is removed for cleaning or any reason, make sure the chain is reattached.



#### Anti-Tip Device

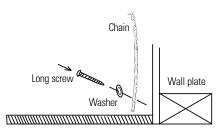
Before placing range in the counter, notice the location of the stability bracket which is already attached to the back of the range. This location should work for most installations. However, it may be more convenient to hook the stability chain to the unit when the stability bracket is attached to the upper set of holes in the back of range.

The upper level set of holes is intended for use with a backsplash kit. If the backsplash is not being used, make sure that there are no structural supports for the countertop which will interfere with the stability bracket when located in the upper set of holes.



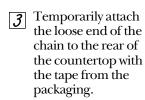
Fasten one end of the stability chain to the floor or wall with the long screw and washer supplied.

**NOTE:** If attaching to masonry, you can buy suitable screws and anchors at hardware stores. Use a masonry drill to drill the required holes.



Make certain the screw is going into the wall plate at the base of the wall or one of the studs in the base of the wall.

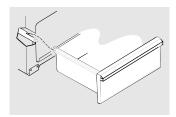
Whether you attach the chain to the wall or floor, be certain that the screw is in at least 3/4 inch thickness of wood other than baseboard and that there are no electrical wires or plumbing in the area which the screw could penetrate. Attach the stability chain in a location which will allow the chain to be in line with the bracket side to aid as much as possible when attached to the unit. Test to see if the chain is securely fastened by tugging on the chain.





- Place the range in the counter cutout leaving just enough room between the back of the range and the wall to reach the stability bracket.
- Hook the loose end of the chain onto the bracket by slipping the nearest link of the chain into the slot in the bracket. Make sure the chain is pulled as tight as possible and that there is no excess slack in the chain after the chain is attached to the bracket.
- Slide the range all the way back into the counter. Once the range is pushed back in place, there will be a small amount of slack in the chain. This is normal.

**CAUTION:** Excessive slack in the chain could allow the range to tip over.



The storage drawer may be removed for cleaning under the range.

### Removable Storage Drawer

The storage drawer is a good place to store cookware and bakeware. Do not store plastics and flammable material in the drawer.

Do not overload the storage drawer. If the drawer is too heavy, it may slip off the track when opened.

To open the drawer, grasp the center of the handle and pull straight out.

#### To remove:

Pull the drawer straight out and lift over the guide stops.

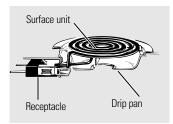
#### To replace:

Lift over the guide stops and slide the drawer into place.

To clean both the inside and the outside: Wipe with soap and water. Rinse well.

Do not use cleansing powders or harsh abrasives which may scratch the surface.

Be sure the controls are turned to OFF and the surface units are cool before attempting to remove them.



#### Surface Units

To clean the surface units, turn the control to the highest setting for a minute. The coils will burn off any soil.

#### To remove a surface unit:

To remove the drip pans for cleaning, the surface units must be removed first.

Lift the surface unit about 1 inch above the drip pan and pull it out.

Do not lift the surface unit more than 1 inch. If you do, it may not lie flat on the drip pan when you plug it back in.

Repeated lifting of the surface unit more than 1 inch above the drip pan can permanently damage the receptacle.

#### To replace a surface unit:

Replace the drip pan into the recess in the cooktop. Make sure the opening in the pan lines up with the receptacle.

Insert the terminals of the surface unit through the opening in the drip pan and into the receptacle.

Guide the surface unit into place so it rests evenly.

Do not immerse the surface units in liquids of any kind.

Do not clean the surface units in a dishwasher. Do not bend the surface unit plug terminals.

Do not attempt to clean, adjust or in any way repair the plug-in receptacle.

#### **Drip Pans**

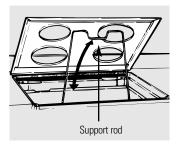
Remove the surface units. Then lift out the drip pans.

For best results, clean the drip pans by hand. Place them in a covered container (or a plastic bag) with 1/4 cup ammonia to loosen the soil. Then scrub with a soapfilled scouring pad if necessary. Rinse with clean water and polish with a clean soft cloth.

The drip pans may also be cleaned in a dishwasher.

Clean the area under the drip pans often. Built-up soil, especially grease, may catch fire.

Do not cover the drip pans with foil. Using foil so close to the receptacle could cause shock, fire or damage to the range.



Be sure all surface units are turned off before raising the cooktop.

#### Lift-Up Cooktop

Clean the area under the cooktop often. Built-up soil, especially grease, may catch fire.

To make cleaning easier, the entire cooktop may be lifted up and supported in the up position.

Be sure all the surface units are turned off before raising the cooktop. The surface units and drip pans do not need to be removed; however, you may remove one to make raising the cooktop easier. A support rod will hold the cooktop up while you clean underneath it.

After cleaning under the cooktop with hot, soapy water and a clean cloth, lower the cooktop. Be careful not to pinch your fingers.

# Before You Call For Service...



Troubleshooting Tips Save time and money! Review the chart on this page first and you may not need to call for service.

Problem	Possible Causes	What To Do	
Surface units not functioning properly	The surface units are not plugged in solidly.	• With the controls off, check to make sure the surface unit is plugged completely into the receptacle.	
	The surface unit controls improperly set.	• Check to see the correct control is set for the surface unit you are using.	
	The drip pans are not set securely in the cooktop.	• With the controls off, check to make sure the drip pan is in the recess in the cooktop and that the opening in the pan lines up with the receptacle.	
Clock and timer do not work	A fuse in your home may be blown or the circuit breaker tripped.	• Replace fuse or reset circuit breaker.	
Oven light does	Light bulb is loose or defective.	• Tighten or replace the bulb.	
not work	Switch operating light is broken.	• Call for service.	
Oven will not work	Plug on range is not completely inserted in the electrical outlet.	• Make sure electrical plug is plugged into a live, properly grounded outlet.	
	A fuse in your home may be blown or the circuit breaker tripped.	Replace fuse or reset circuit breaker.	
	Oven controls improperly set.	• See the <i>Using the oven</i> section.	
Food does not bake or roast properly	Oven controls improperly set.	• See the <i>Using the oven</i> section.	
	Shelf position is incorrect or the shelf is not level.	• See the <i>Using the oven</i> section.	
	Incorrect cookware or cookware of improper size being used.	• See the <i>Using the oven</i> section.	
	Oven thermostat needs adjustment.	• See the Adjust the oven thermostat—Do it yourself! section.	
Food does not	Oven controls improperly set.	• See the <i>Using the oven</i> section.	
broil properly	Door not open to the broil stop position as recommended.	• See the <i>Using the oven</i> section.	
	Improper shelf position.	• See the <i>Broiling Guide</i> .	
	Food being cooked in a hot pan.	• Use the broiling pan and grid that came with your range. Make sure it is cool.	
	Cookware not suited for broiling.	• Use the broiling pan and grid that came with your rar	
	Aluminum foil used on the broiling pan and grid has not been fitted properly and slit as recommended.	• See the <i>Using the oven</i> section.	
	In some areas the power (voltage) may be low.	• Preheat the broil element for 10 minutes. Broil for the longest period of time recommended in the Broiling Guide.	
Oven temperature too hot or too cold	Oven thermostat needs adjustment.	• See the Adjust the oven thermostat—Do it yourself! section.	

#### **GE Service Protection Plus**™

GE, a name recognized worldwide for quality and dependability, offers you Service Protection Plus™—comprehensive protection on all your appliances—**No Matter What Brand!** 

#### **Benefits Include:**

- Backed by GE
- All brands covered
- Unlimited service calls
- All parts and labor costs included
- No out-of-pocket expenses
- No hidden deductibles
- One 800 number to call

We'll Cover Any Appliance. Anywhere. Anytime.\*

You will be completely satisfied with our service protection or you may request your money back on the remaining value of your contract. No questions asked. It's that simple.

Protect your refrigerator, dishwasher, washer and dryer, range, TV, VCR and much more—any brand! Plus there's no extra charge for emergency service and low monthly financing is available. Even icemaker coverage and food spoilage protection is offered. You can rest easy, knowing that all your valuable household products are protected against expensive repairs.

Place your confidence in GE and call us in the U.S. toll-free at 800-626-2224 for more information.

\*All brands covered, up to 20 years old, in the continental U.S.

Cut here

Please place in envelope and mail to:

General Electric Company
Warranty Registration Department
P.O. Box 32150
Louisville, KY 40232-2150

# **Consumer Product Ownership Registration**

Dear Customer:

Thank you for purchasing our product and thank you for placing your confidence in us. We are proud to have you as a customer!

### Follow these three steps to protect your new appliance investment:

Complete and mail your Consumer Product Ownership Registration today. Have the peace of mind of knowing we can contact you in the unlikely event of a safety modification.

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After mailing the registration below, store this document in a safe place. It contains information you will need should you require service. Our service number is 800 GE CARES (800-432-2737).

3

Read your Owner's Manual carefully. It will help you operate your new appliance properly. If you have questions, or need more information, call the GEAnswer Center® 800.626.2000.

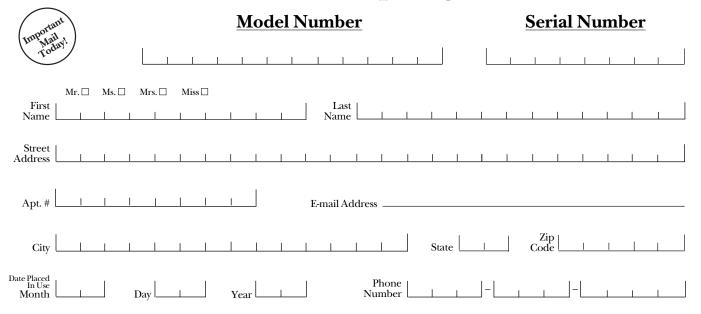
**Model Number** 

Serial Number

Important: If you did not get a registration card with your product, detach and return the form below to ensure that your product is registered, or register online at www.geappliances.com.

Cut here

# **Consumer Product Ownership Registration**



Occasionally, we may allow selected companies to send you information.

 $\square$  Check here if you do not want this information.

98

**GE Appliances** 

General Electric Company Louisville, Kentucky www.qeappliances.com

### GE Electric Range Warranty



All warranty service provided by our Factory Service Centers or an authorized Customer Care® technician. For service, call 800-GE-CARES.

### For The Period Of: GE Will Replace, At No Charge To You:

# One Year From the date of the original purchase

**Any part** of the range which fails due to a defect in materials or workmanship. During this *full one-year warranty*, GE will also provide, *free of charge*, all labor and in-home service to replace the defective part.

#### What GE Will Not Cover:

- Service trips to your home to teach you how to use the product.
- Improper installation.
- Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially.
- Replacement of house fuses or resetting of circuit breakers.
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage to personal property caused by possible defects with this appliance.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. In Alaska, the warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor: General Electric Company. Louisville, KY 40225

# Service Telephone Numbers.



# GE Answer Center® 800.626.2000

The GE Answer Center® is open 24 hours a day, 7 days a week.



# In-Home Repair Service 800-GE-CARES (800-432-2737)

Expert GE repair service is only a phone call away.



# Special Needs Service 800.626.2000

800-TDD-GEAC (800-833-4322)

GE offers, free of charge, a brochure to assist in planning a barrier-free kitchen for persons with limited mobility.



### Service Contracts 800-626-2224

Purchase a GE service contract while your warranty is still in effect and you'll receive a substantial discount. GE Consumer Service will still be there after your warranty expires.



# Parts and Accessories 800-626-2002

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted).

Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.



### Service Satisfaction

If you are not satisfied with the service you receive from GE:

*First,* contact the people who serviced your appliance.

**Next**, if you are still not pleased, write all the details—including your phone number—to:

Manager, Customer Relations GE Appliances Appliance Park Louisville, KY 40225